



Dear Parent,

To improve the service, reliability and security in our centre, we are pleased to announce our preferred fee payment method - ChildCare EasyPay.

Attached is a form for you to complete and return to the office ASAP. We have introduced this solution because of the many benefits to parents and the centre. By paying your fees with ChildCare EasyPay, you will benefit from the following:

Benefits to parents

- ✓ **FREE** – no transaction fees or surcharges (credit cards not included)
- ✓ **Save time** – drop off/ pick up your kids without payment worries
- ✓ **Save hassle** – pay your child care fees the same way you pay other bills
- ✓ **Multiple payment options** – choose bank account, credit card or debit card



- ✓ **Easy payment methods** – no need for cheques/cash, ATM withdrawals etc.
- ✓ **Be rewarded** – earn credit card reward points on one of your biggest expenses
- ✓ **SMS/ Email payment confirmation** – be informed when payments are made
- ✓ **Secure online profile** – access payment history, update details and more – giving you greater access to information
- ✓ **Increase communication** – stay informed via CentreComm via SMS/ Email alerts

If required, once you have chosen your preferred payment method and been set up with ChildCare EasyPay, please remember to cancel your current fee payment method.

WHAT TO DO NOW:

1. **Complete & return the enclosed form to your centre.**
2. **Your payments will be set up** - As soon as your details are all set up, you will receive a confirmation email
3. **Benefit from the easy way to pay your child care fees** - you'll start to enjoy & see all the benefits listed above
4. **AMEX NOT ACCEPTED- VISA/ MASTERCARD ONLY!**
5. **ALL CREDIT CARD'S WILL OCCUR A \$5.00 SURCHARGE- every transaction**
6. Any FAILED payments, will incur a \$10 EasyPay dishonour fee

Regards
Eleni Wilson
BearChildCare Centres
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